



Hepatitis C

Council of NSW

HEPATITIS C COUNCIL OF NSW
STRATEGIC PLAN 2006 - 2010

www.hepatitisc.org.au

OUR PRIORITY WORK AREAS AND OUTCOMES

Our work is organised around five priority areas, with the aim of achieving specific outcomes. Our broad strategies help us to guide our work toward these outcomes.

PRIORITY WORK AREA	OUTCOMES	STRATEGIES
<p>We provide support and information to people affected by hepatitis C</p>	<p>People affected by hepatitis C turn to the Hepatitis C Council of NSW for information and support.</p> <p>People affected by hepatitis C are empowered to access the services they need and to participate in their health management.</p>	<p>We will develop and implement new programs, which allow us to expand our core services to include the provision of a NSW wide peer based treatment support program and community information events.</p> <p>We will broadly promote our services and programs to the hepatitis C affected community.</p> <p>We will provide information, referral and support services via our <i>Hep C Helpline</i> and <i>Prisons Hep C Helpline</i> that are accessible to members of the hepatitis C affected communities in the general public and in correctional settings.</p> <p>We will develop quality information and education resources for the broad range of hepatitis C affected communities.</p> <p>We will enhance our work with members of the hepatitis C affected or at risk communities who are from Aboriginal or Torres Strait Islander backgrounds, Culturally and Linguistically Diverse backgrounds, young people, prisoners and people who inject drugs, as well as the organisations that work with them.</p>

PRIORITY WORK AREA	OUTCOMES	STRATEGIES
<p>We build the capacity of the sector to deliver effective outcomes to the affected communities and to prevent transmission of hepatitis C</p>	<p>Health care and other workers are knowledgeable about the physical, psychological and social consequences of hepatitis C.</p> <p>The hepatitis C related workforce collaborates to provide the highest quality services to people affected by or at risk of hepatitis C and to prevent the transmission of hepatitis C.</p> <p>All people affected by hepatitis C have equitable access to high quality, appropriate, non-judgmental services from health and other service providers.</p>	<p>We will provide the hepatitis C related workforce with high quality education and workforce development services relevant to their work.</p> <p>We will advocate on behalf of people affected by hepatitis C for access to comprehensive, supportive, equitable and accessible services.</p> <p>We will work in partnership with the hepatitis C related workforce to develop and enhance services and service delivery.</p> <p>We will advocate for and help implement programs that increase hepatitis C treatment access and uptake and which support people with hepatitis C, and their families and friends as they undergo treatment.</p>

PRIORITY WORK AREA	OUTCOMES	STRATEGIES
<p>We raise awareness of hepatitis C</p>	<p>Decision makers in government and other sectors, and the general public are informed about hepatitis C and act to prevent transmission of hepatitis C, and improve treatment, care and quality of life.</p> <p>People with hepatitis C are accepted in society without judgment or discrimination.</p> <p>There is wide community acceptance of harm minimisation strategies, including drug policy and law reform to support these strategies.</p>	<p>We will work to raise the profile of hepatitis C as a chronic illness affecting a significant proportion of the NSW community.</p> <p>We will implement a broad range of education, resource development and public awareness projects which aim to reduce the stigma associated with hepatitis C and the related discrimination experienced by people with hepatitis C.</p> <p>We will advocate on a local and state level for increased access to, and acceptance of a broad range of harm minimisation strategies.</p>

PRIORITY WORK AREA	OUTCOMES	STRATEGIES
<p>We advocate on behalf of affected communities and provide leadership in the sector</p>	<p>The Hepatitis C Council of NSW is a guiding force for change, working productively with members, governments and other organisations to achieve its mission and goals.</p> <p>People affected by hepatitis C support the work of the Hepatitis C Council of NSW, and actively participate in the governance and work of the organisation.</p> <p>Community leaders and decision makers turn to the Hepatitis C Council of NSW to represent the affected communities, and see community participation as an essential resource in planning and implementing strategies to address hepatitis C.</p>	<p>We will work in partnership with our communities of interest and a broad range of organisations and other bodies in the delivery of all of our programs and services.</p> <p>We will involve the affected communities at all levels of the planning, delivery and evaluation of our programs and services, and we will strongly advocate for community participation to be a key feature in the work of others.</p> <p>We will be vigilant in monitoring and responding to shifting trends and new information which impact upon people affected by or at risk of hepatitis C.</p>

PRIORITY WORK AREA	OUTCOMES	STRATEGIES
<p>We build a strong, representative organisation as a foundation for our work</p>	<p>The Hepatitis C Council of NSW has a large and diverse membership, involving people affected by hepatitis C from all walks of life, and is responsive to the changing needs of its membership.</p> <p>The Hepatitis C Council of NSW is financially strong with a broad funding base.</p> <p>The Hepatitis C Council of NSW continually improves the quality of its work through innovation and evidence-based practice.</p> <p>Staff, volunteers and Board Members are considered the organisation's key asset and are valued and supported in their contributions.</p>	<p>We will make membership of our organisation a valuable and accessible option for our community and stakeholders, and will consult with our membership about key matters which affect them.</p> <p>We will look for ways to diversify and enhance our funding sources.</p> <p>We will embed a continuous quality improvement focus in our work, and adopt a reflective practice approach to our service provision and programs.</p> <p>We will provide appropriate support, training, remuneration, and acknowledgement to our staff, volunteers and management committee.</p>

ABOUT THE COUNCIL

The HEPATITIS C COUNCIL OF NSW Inc is an independent, community-based, non government organisation funded by the NSW Health Department to provide information, support, referral, prevention and workforce development and capacity building services for people in NSW affected by hepatitis C.

Having developed from a support group established in 1991 by members of the communities directly affected by hepatitis C, the Council employs a team of paid staff and volunteer workers to carry out its day-to-day operations. A voluntary Board of Governance, drawn from the membership and other members of the community, has responsibility for overall strategic direction and policy.

In addition to being an association incorporated under the Associations Incorporation Act 1984, the Council is a not-for-profit membership organisation, and as a health promotion charity has full income tax exempt status.

OUR MISSION

Working actively in partnership with other organisations, we aim to bring about improvement in the quality of life, information, support and treatment for the affected communities and to prevent hepatitis C transmission.

The Hepatitis C Council of NSW strives to be representative, supportive of and accessible to people affected by chronic viral hepatitis, especially those with hepatitis C.

OUR GOALS

We work towards the following goals:

- High quality health care and community support for all those affected by hepatitis C
- Increased ability and opportunity for people with hepatitis C to take part in their own health management
- Active community participation in the hepatitis C related health care system
- Improved quality of life and reduced discrimination for all those affected by hepatitis C
- Reduced rates of hepatitis C transmission

OUR CORE VALUES

In working to achieve these goals, we value ethical practice that includes:

- The participation of the wider community in the work of the Hepatitis C Council of NSW. In particular, we value the participation of people with hepatitis C
- Working from a strong evidence base that draws from both research based evidence and community and stakeholder input
- Being non-judgmental
- Working in a collaborative and consultative manner
- Accessibility, transparency and relevance





HEPATITIS C COUNCIL OF NSW INC

PO BOX 432, DARLINGHURST NSW 1300 SYDNEY

PHONE 02 9332 1853 FAX 02 9332 1730

EMAIL hccnsw@hepatitisc.org.au

